

Annual Report of
Insurers and Third-Party Administrators
Fiscal Year 2018

Insurers and Third-Party Administrators

Annual Report, Fiscal Year 2018

7/1/17-6/30/18

The following report is from the cases heard each year by Hearing Officers and Appeals Officers regarding claims for benefits by injured employees. This report itemizes, by each insurer and third-party administrator, the number of cases affirmed, reversed, remanded and resolved by other disposition involving that insurer or third-party administrator, including a breakdown of that information by the type of benefits denied by the insurer or third-party administrator, pursuant to NRS 616C.295. The definition of dispositions and case issues used by the Hearings Division are as follows:

	Hearing Officer	Appeals Officer
"Affirmed"	Affirms the determination of the insurer/TPA.	Affirms the determination of the Hearing Officer.
"Reversed"	Reverses the determination of the insurer/TPA.	Reverses the determination of the Hearing Officer.
"Remanded"	Jurisdiction is remanded back to the insurer/TPA.	Jurisdiction is remanded back to the Hearing Officer.
"Other"	Cases that were either; <ul style="list-style-type: none"> • Bypassed from the Hearing Officer to the Appeals Officer; • Venue Change between the Las Vegas and Carson City offices; • Involuntary dismissals (e.g. Untimely request for hearing; No Call/No Show, Res Judicata); • the issue is moot 	Cases that were either; <ul style="list-style-type: none"> • Venue Change between the Las Vegas and Carson City offices; • Involuntary dismissals (e.g. Untimely appeal; No Call/No Show, Res Judicata); • the issue is moot
"Settled/Withdrawn"	Cases that are voluntarily dismissed based on the parties withdrawing their appeal or coming to a settlement or agreement.	Cases that are voluntarily dismissed based on the parties withdrawing their appeal or coming to a settlement or agreement.
"Acc/Den"	Claim acceptance or denial issues; Claim closure; Course and scope; Employee/employer relationship; Pre-existing conditions; Untimely reporting.	
"Med/Benefits"	Medical and related benefits; Claim Closure; Medical Care/Benefits; Mileage; Permanent Partial Disability; Permanent Total Disability; Re-Opening; Temporary Total Disability.	
"Rehab"	Rehabilitation; Entitlement; Job offer; Tools/equipment; Temporary Partial Disability; Rehabilitation Buyout.	
"Other"	Subsequent Injury Fund; Scope of Claim; Suspension of Benefits/Fraud; Uninsured Employer; Wages; Overpayment; Subrogation.	

Insurers and Third-Party Administrators Annual Report, Fiscal Year 2018 Summary

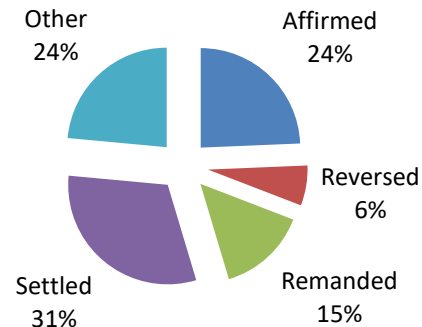
7/1/17-6/30/18

Insurers/TPA, FY18

Before the Hearings Division

Decision Type	Totals
Affirmed	4888
Reversed	1308
Remanded	2917
Settled	6245
Other	4726

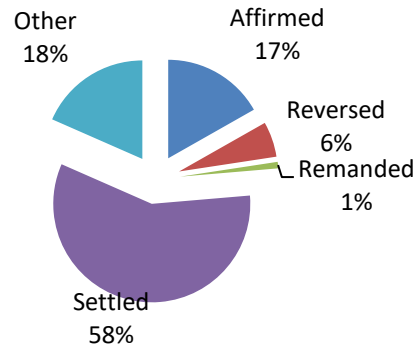
Dispositions of the Hearings Division



Before the Appeals Officer

Decision Type	Totals
Affirmed	981
Reversed	339
Remanded	62
Settled	3385
Other	1076

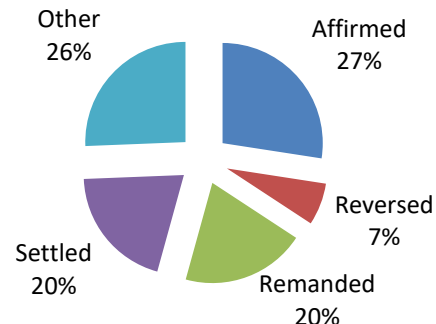
Dispositions of the Appeals Officer



Before the Hearing Officer

Decision Type	Totals
Affirmed	3907
Reversed	969
Remanded	2855
Settled	2860
Other	3650

Dispositions of the Hearing Officer



Insurers/TPAs Cases - Before the Division FY18

Before the Hearing Officer

Total	Insurer/Third Party Administrator
88	ADVANTAGE WORKERS COMP INS CO
191	AIG
143	ALTERNATIVE SERVICE CONCEPTS
24	AMERICAN MINING INSURANCE CO
476	AMTRUST NORTH AMERICA
39	ARGO GROUP
157	ARGONAUT INS CO
787	ASSOCIATED RISK MANAGEMENT INC
1	BENCHMARK ADMINISTRATORS
110	BERKLEY RISK ADMINISTRATORS LLC
87	BERKSHIRE HATHAWAY HOMESTATE
523	BROADSPIRE SERVICES
1135	CCMSI
1	CERTIFIED VOCATIONAL SERVICES
6	CHARTIS INSURANCE
50	CONSTITUTION STATE SERVICE CO
482	CORVEL CORPORATION
1	CREATIVE RISK SOLUTIONS
391	EMPLOYERS INSURANCE CO OF NV
4	ENSTAR GROUP
548	ESIS
10	FARMERS INSURANCE
83	FARMERS INSURANCE EXCHANGE
1	FIRST MEDICAL ADVISORY GROUP
54	FIRSTCOMP INSURANCE
1	FIRSTGROUP AMERICA
4	FOCUS PLUMBING/SUN CITY ELECTRIC
1587	GALLAGHER BASSETT SERVICES INC
113	HELMSMAN MANAGEMENT SERVICES
221	ICW GROUP
1	INDEMNITY INSURANCE COMPANY OF N AMERICA
1	INTERCARE HOLDINGS INSURANCE SERVICES INC
569	LIBERTY MUTUAL
213	MARKEL SERVICES INCORPORATED
5	MARRIOTT CLAIMS SERVICES
28	MATRIX ABSENCE MANAGEMENT
28	MEADOWBROOK INSURANCE
694	MGM RESORTS INTL RISK MGMT
1	MID-CENTURY INSURANCE COMPANY
132	NELSON DAVISON ADMINISTRATORS INC
174	NEVADA ALTERNATIVE SOLUTIONS
6	NEVADA COMPFIRST
1	NORGUARD INSURANCE CO
6	NORTH AMERICAN RISK SERVICES

Before the Appeals Officer

Total	Insurer/Third Party Administrator
35	ADVANTAGE WORKERS COMP INS CO
97	AIG
16	ALTERNATIVE SERVICE CONCEPTS
33	AMERICAN CLAIMS MANAGEMENT INC
11	AMERICAN MINING INSURANCE CO
199	AMTRUST NORTH AMERICA
10	ARGO GROUP
82	ARGONAUT INS CO
354	ASSOCIATED RISK MANAGEMENT INC
21	BENCHMARK ADMINISTRATORS
44	BERKLEY RISK ADMINISTRATORS LLC
35	BERKSHIRE HATHAWAY HOMESTATE
288	BROADSPIRE SERVICES
1	CAREWORKS MANAGED CARE SERVICES INC
557	CCMSI
1	CERTIFIED VOCATIONAL SERVICES
3	CHARTIS INSURANCE
327	CONSTITUTION STATE SERVICE CO
2	COPPERPOINT INSURANCE COMPANIES
190	CORVEL CORPORATION
33	DAVIES CLAIM SOLUTIONS
191	EMPLOYERS INSURANCE CO OF NV
1	EMPLOYERS INSURANCE OF WAUSAU
2	ENSTAR GROUP
198	ESIS
2	FARMERS INSURANCE
18	FARMERS INSURANCE EXCHANGE
14	FIRSTCOMP INSURANCE
1	FIRSTGROUP AMERICA
2	FOCUS PLUMBING/SUN CITY ELECTRIC
674	GALLAGHER BASSETT SERVICES INC
54	HELMSMAN MANAGEMENT SERVICES
1	HUMAN RESOURCE MANAGEMENT
106	ICW GROUP
4	INTERCARE HOLDINGS INSURANCE SERVICES INC
225	LIBERTY MUTUAL
78	MARKEL SERVICES INCORPORATED
2	MARRIOTT CLAIMS SERVICES
1	MASTERCORP/OASIS OUTSOURCING
13	MATRIX ABSENCE MANAGEMENT
14	MEADOWBROOK INSURANCE
4	MGM RESORTS INTL RISK MGMT
1	MID-CENTURY INSURANCE COMPANY
34	NELSON DAVISON ADMINISTRATORS INC

Insurers/TPAs Cases - Before the Division FY18

Before the Hearing Officer

Total	Insurer/Third Party Administrator
19	PATRIOT RISK SERVICES INC
2	PEERLESS INDEMNITY INSURANCE COMPANY
1	PINNACLE RISK MANAGEMENT
88	R A WONG
28	REPUBLIC INDEMNITY
288	S & C CLAIMS SERVICES INC
1616	SEDGWICK CMS
900	SIERRA NEVADA ADMINISTRATORS
4	SOMPO INT'L INSURANCE
11	STATE FARM FIRE AND CASUALTY CO
17	STATE FARM INSURANCE
296	THE HARTFORD
524	TRAVELERS INSURANCE
83	TRISTAR RISK MANAGEMENT
1	TRUCK INSURANCE EXCHANGE
32	UNKNOWN
7	US ADMINISTRATION CLAIMS
114	VICTIMS OF CRIME PROGRAM
7	WESTERN STATES CONTRACTING
41	WORKERS CHOICE
635	YORK RISK SERVICES GROUP INC
354	ZURICH

Before the Appeals Officer

Total	Insurer/Third Party Administrator
100	NEVADA ALTERNATIVE SOLUTIONS
2	NEVADA COMPFIRST
3	NEVADA INSURANCE GUARANTY ASSOCIATION
4	NORTH AMERICAN RISK SERVICES
6	PATRIOT RISK SERVICES INC
2	PEERLESS INDEMNITY INSURANCE COMPANY
4	PRIUM MEDICAL COST MGMT SVCS
1	PTSIG
34	R A WONG
14	REPUBLIC INDEMNITY
118	S & C CLAIMS SERVICES INC
811	SEDGWICK CMS
380	SIERRA NEVADA ADMINISTRATORS
37	SOMPO INT'L INSURANCE
4	SPECIALTY HEALTH MCO
9	STATE FARM FIRE AND CASUALTY CO
2	STATE FARM INSURANCE
145	THE HARTFORD
170	TRAVELERS INSURANCE
44	TRISTAR RISK MANAGEMENT
2	UNKNOWN
14	VICTIMS OF CRIME PROGRAM
5	WELLCOMP/CAREWORKS MANAGED CARE SVCS INC
2	WESTERN STATES CONTRACTING
22	WORKERS CHOICE
267	YORK RISK SERVICES GROUP INC
140	ZURICH

Annual Report of
Insurers and Third-Party Administrators
Before the Hearing Officer
Fiscal Year 2018

Annual Report of Insurers

Before the Hearing Officer - FY18

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
ADVANTAGE WORKERS COMP INS CO	AFFIRMED	8	17	0	6
ADVANTAGE WORKERS COMP INS CO	REVERSED	3	1	0	0
ADVANTAGE WORKERS COMP INS CO	REMANDED	7	5	0	3
ADVANTAGE WORKERS COMP INS CO	SETTLED/WITHDRAWN	5	12	0	4
ADVANTAGE WORKERS COMP INS CO	OTHER	6	11	0	4
AIG	AFFIRMED	18	33	0	7
AIG	REVERSED	7	8	1	1
AIG	REMANDED	13	23	0	10
AIG	SETTLED/WITHDRAWN	1	19	4	12
AIG	OTHER	6	35	1	12
ALTERNATIVE SERVICE CONCEPTS	AFFIRMED	17	11	4	5
ALTERNATIVE SERVICE CONCEPTS	REVERSED	15	1	0	2
ALTERNATIVE SERVICE CONCEPTS	REMANDED	9	12	2	3
ALTERNATIVE SERVICE CONCEPTS	SETTLED/WITHDRAWN	9	12	0	5
ALTERNATIVE SERVICE CONCEPTS	OTHER	10	19	3	11
AMERICAN MINING INSURANCE CO	AFFIRMED	2	4	0	2
AMERICAN MINING INSURANCE CO	REVERSED	1	1	0	2
AMERICAN MINING INSURANCE CO	REMANDED	0	5	0	1
AMERICAN MINING INSURANCE CO	SETTLED/WITHDRAWN	0	2	1	1
AMERICAN MINING INSURANCE CO	OTHER	2	3	2	0
AMTRUST NORTH AMERICA	AFFIRMED	52	50	2	15
AMTRUST NORTH AMERICA	REVERSED	15	12	0	4
AMTRUST NORTH AMERICA	REMANDED	40	48	3	24
AMTRUST NORTH AMERICA	SETTLED/WITHDRAWN	23	55	2	16
AMTRUST NORTH AMERICA	OTHER	38	78	3	34
ARGO GROUP	AFFIRMED	5	8	1	3
ARGO GROUP	REVERSED	1	4	1	0
ARGO GROUP	REMANDED	2	4	0	3
ARGO GROUP	SETTLED/WITHDRAWN	1	4	0	5
ARGO GROUP	OTHER	1	1	0	0
ARGONAUT INS CO	AFFIRMED	20	31	2	10
ARGONAUT INS CO	REVERSED	4	4	0	0
ARGONAUT INS CO	REMANDED	13	13	1	10
ARGONAUT INS CO	SETTLED/WITHDRAWN	8	12	4	8
ARGONAUT INS CO	OTHER	7	15	2	6
ASSOCIATED RISK MANAGEMENT INC	AFFIRMED	79	96	3	32
ASSOCIATED RISK MANAGEMENT INC	REVERSED	25	27	3	5
ASSOCIATED RISK MANAGEMENT INC	REMANDED	49	48	2	29
ASSOCIATED RISK MANAGEMENT INC	SETTLED/WITHDRAWN	39	65	5	54
ASSOCIATED RISK MANAGEMENT INC	OTHER	74	118	1	62
BENCHMARK ADMINISTRATORS	REMANDED	0	1	0	0
BERKLEY RISK ADMINISTRATORS LLC	AFFIRMED	13	12	0	7

Annual Report of Insurers

Before the Hearing Officer - FY18

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
BERKLEY RISK ADMINISTRATORS LLC	REVERSED	3	2	1	1
BERKLEY RISK ADMINISTRATORS LLC	REMANDED	2	7	1	3
BERKLEY RISK ADMINISTRATORS LLC	SETTLED/WITHDRAWN	15	13	3	14
BERKLEY RISK ADMINISTRATORS LLC	OTHER	10	11	0	5
BERKSHIRE HATHAWAY HOMESTATE	AFFIRMED	9	8	1	2
BERKSHIRE HATHAWAY HOMESTATE	REVERSED	3	3	0	0
BERKSHIRE HATHAWAY HOMESTATE	REMANDED	10	20	0	9
BERKSHIRE HATHAWAY HOMESTATE	SETTLED/WITHDRAWN	4	8	0	8
BERKSHIRE HATHAWAY HOMESTATE	OTHER	7	7	0	1
BROADSPIRE SERVICES	AFFIRMED	71	36	1	19
BROADSPIRE SERVICES	REVERSED	50	31	0	8
BROADSPIRE SERVICES	REMANDED	48	53	1	21
BROADSPIRE SERVICES	SETTLED/WITHDRAWN	18	42	2	21
BROADSPIRE SERVICES	OTHER	63	80	2	17
CCMSI	AFFIRMED	134	142	5	44
CCMSI	REVERSED	41	32	1	7
CCMSI	REMANDED	98	103	4	25
CCMSI	SETTLED/WITHDRAWN	99	148	6	43
CCMSI	OTHER	92	137	5	38
CERTIFIED VOCATIONAL SERVICES	OTHER	0	0	0	1
CHARTIS INSURANCE	AFFIRMED	0	2	0	0
CHARTIS INSURANCE	REMANDED	0	1	0	0
CHARTIS INSURANCE	SETTLED/WITHDRAWN	0	3	0	0
CONSTITUTION STATE SERVICE CO	AFFIRMED	11	6	1	4
CONSTITUTION STATE SERVICE CO	REVERSED	1	0	0	0
CONSTITUTION STATE SERVICE CO	REMANDED	4	6	0	0
CONSTITUTION STATE SERVICE CO	SETTLED/WITHDRAWN	1	4	0	0
CONSTITUTION STATE SERVICE CO	OTHER	3	8	0	4
CORVEL CORPORATION	AFFIRMED	68	61	0	23
CORVEL CORPORATION	REVERSED	12	4	6	0
CORVEL CORPORATION	REMANDED	26	30	7	14
CORVEL CORPORATION	SETTLED/WITHDRAWN	31	57	2	28
CORVEL CORPORATION	OTHER	32	73	19	7
CREATIVE RISK SOLUTIONS	REMANDED	0	1	0	0
EMPLOYERS INSURANCE CO OF NV	AFFIRMED	33	47	1	22
EMPLOYERS INSURANCE CO OF NV	REVERSED	14	15	0	2
EMPLOYERS INSURANCE CO OF NV	REMANDED	30	45	0	20
EMPLOYERS INSURANCE CO OF NV	SETTLED/WITHDRAWN	17	55	1	15
EMPLOYERS INSURANCE CO OF NV	OTHER	29	55	5	15
ENSTAR GROUP	OTHER	0	1	0	3
ESIS	AFFIRMED	89	80	3	17
ESIS	REVERSED	14	10	2	5

Annual Report of Insurers

Before the Hearing Officer - FY18

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
ESIS	REMANDED	40	49	3	23
ESIS	SETTLED/WITHDRAWN	43	45	0	12
ESIS	OTHER	41	84	3	26
FARMERS INSURANCE	AFFIRMED	0	3	0	2
FARMERS INSURANCE	REMANDED	1	1	0	0
FARMERS INSURANCE	SETTLED/WITHDRAWN	1	0	0	2
FARMERS INSURANCE	OTHER	0	1	0	2
FARMERS INSURANCE EXCHANGE	AFFIRMED	6	6	0	3
FARMERS INSURANCE EXCHANGE	REVERSED	0	0	0	1
FARMERS INSURANCE EXCHANGE	REMANDED	10	11	0	10
FARMERS INSURANCE EXCHANGE	SETTLED/WITHDRAWN	10	7	1	11
FARMERS INSURANCE EXCHANGE	OTHER	5	5	0	3
FIRST MEDICAL ADVISORY GROUP	OTHER	0	1	0	0
FIRSTCOMP INSURANCE	AFFIRMED	6	6	0	4
FIRSTCOMP INSURANCE	REVERSED	0	1	0	0
FIRSTCOMP INSURANCE	REMANDED	4	2	1	2
FIRSTCOMP INSURANCE	SETTLED/WITHDRAWN	3	11	1	6
FIRSTCOMP INSURANCE	OTHER	3	7	0	2
FIRSTGROUP AMERICA	AFFIRMED	0	0	1	0
FOCUS PLUMBING/SUN CITY ELECTRIC	AFFIRMED	0	1	0	1
FOCUS PLUMBING/SUN CITY ELECTRIC	REVERSED	1	0	0	0
FOCUS PLUMBING/SUN CITY ELECTRIC	REMANDED	0	1	0	0
GALLAGHER BASSETT SERVICES INC	AFFIRMED	213	187	11	75
GALLAGHER BASSETT SERVICES INC	REVERSED	65	55	9	23
GALLAGHER BASSETT SERVICES INC	REMANDED	117	151	16	94
GALLAGHER BASSETT SERVICES INC	SETTLED/WITHDRAWN	45	161	12	65
GALLAGHER BASSETT SERVICES INC	OTHER	127	207	12	70
HELMSMAN MANAGEMENT SERVICES	AFFIRMED	9	21	0	5
HELMSMAN MANAGEMENT SERVICES	REVERSED	2	3	0	2
HELMSMAN MANAGEMENT SERVICES	REMANDED	8	12	1	5
HELMSMAN MANAGEMENT SERVICES	SETTLED/WITHDRAWN	3	12	1	2
HELMSMAN MANAGEMENT SERVICES	OTHER	9	21	0	4
ICW GROUP	AFFIRMED	19	24	1	22
ICW GROUP	REVERSED	2	4	1	0
ICW GROUP	REMANDED	18	23	3	12
ICW GROUP	SETTLED/WITHDRAWN	11	24	1	10
ICW GROUP	OTHER	22	29	1	13
INDEMNITY INSURANCE COMPANY OF N AMERICA	REMANDED	1	1	0	0
INTERCARE HOLDINGS INSURANCE SERVICES INC	REMANDED	0	0	0	1
LIBERTY MUTUAL	AFFIRMED	57	89	2	29
LIBERTY MUTUAL	REVERSED	13	17	1	6
LIBERTY MUTUAL	REMANDED	40	63	2	34

Annual Report of Insurers

Before the Hearing Officer - FY18

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
LIBERTY MUTUAL	SETTLED/WITHDRAWN	20	57	3	30
LIBERTY MUTUAL	OTHER	41	79	18	24
MARKEL SERVICES INCORPORATED	AFFIRMED	26	21	2	6
MARKEL SERVICES INCORPORATED	REVERSED	3	8	0	0
MARKEL SERVICES INCORPORATED	REMANDED	22	19	0	13
MARKEL SERVICES INCORPORATED	SETTLED/WITHDRAWN	12	29	2	10
MARKEL SERVICES INCORPORATED	OTHER	16	26	1	9
MARRIOTT CLAIMS SERVICES	AFFIRMED	1	0	0	0
MARRIOTT CLAIMS SERVICES	REVERSED	3	3	0	3
MARRIOTT CLAIMS SERVICES	SETTLED/WITHDRAWN	0	1	0	0
MATRIX ABSENCE MANAGEMENT	AFFIRMED	7	6	2	0
MATRIX ABSENCE MANAGEMENT	REVERSED	1	1	1	0
MATRIX ABSENCE MANAGEMENT	REMANDED	1	1	1	0
MATRIX ABSENCE MANAGEMENT	SETTLED/WITHDRAWN	0	4	1	4
MATRIX ABSENCE MANAGEMENT	OTHER	2	1	0	1
MEADOWBROOK INSURANCE	AFFIRMED	2	6	0	1
MEADOWBROOK INSURANCE	REVERSED	0	2	0	1
MEADOWBROOK INSURANCE	REMANDED	0	3	0	1
MEADOWBROOK INSURANCE	SETTLED/WITHDRAWN	1	3	0	2
MEADOWBROOK INSURANCE	OTHER	2	1	1	2
MGM RESORTS INTL RISK MGMT	AFFIRMED	134	100	2	29
MGM RESORTS INTL RISK MGMT	REVERSED	15	11	0	3
MGM RESORTS INTL RISK MGMT	REMANDED	80	62	0	20
MGM RESORTS INTL RISK MGMT	SETTLED/WITHDRAWN	30	101	4	28
MGM RESORTS INTL RISK MGMT	OTHER	46	63	2	12
MID-CENTURY INSURANCE COMPANY	AFFIRMED	0	1	0	0
NELSON DAVISON ADMINISTRATORS INC	AFFIRMED	14	16	0	10
NELSON DAVISON ADMINISTRATORS INC	REVERSED	6	8	0	3
NELSON DAVISON ADMINISTRATORS INC	REMANDED	8	14	1	9
NELSON DAVISON ADMINISTRATORS INC	SETTLED/WITHDRAWN	3	17	0	3
NELSON DAVISON ADMINISTRATORS INC	OTHER	7	23	2	10
NEVADA ALTERNATIVE SOLUTIONS	AFFIRMED	7	20	1	12
NEVADA ALTERNATIVE SOLUTIONS	REVERSED	5	6	0	5
NEVADA ALTERNATIVE SOLUTIONS	REMANDED	8	13	1	10
NEVADA ALTERNATIVE SOLUTIONS	SETTLED/WITHDRAWN	1	16	1	4
NEVADA ALTERNATIVE SOLUTIONS	OTHER	17	40	5	11
NEVADA COMPFIRST	AFFIRMED	0	1	1	1
NEVADA COMPFIRST	REVERSED	1	0	0	1
NEVADA COMPFIRST	SETTLED/WITHDRAWN	0	1	1	1
NORGUARD INSURANCE CO	SETTLED/WITHDRAWN	1	0	0	0
NORTH AMERICAN RISK SERVICES	AFFIRMED	0	0	0	1
NORTH AMERICAN RISK SERVICES	REMANDED	0	3	0	0

Annual Report of Insurers

Before the Hearing Officer - FY18

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
NORTH AMERICAN RISK SERVICES	SETTLED/WITHDRAWN	0	0	1	0
NORTH AMERICAN RISK SERVICES	OTHER	0	1	0	0
PATRIOT RISK SERVICES INC	AFFIRMED	2	2	0	0
PATRIOT RISK SERVICES INC	REMANDED	2	0	0	1
PATRIOT RISK SERVICES INC	SETTLED/WITHDRAWN	2	3	0	1
PATRIOT RISK SERVICES INC	OTHER	3	4	0	1
PEERLESS INDEMNITY INSURANCE COMPANY	OTHER	2	0	0	0
PINNACLE RISK MANAGEMENT	AFFIRMED	0	0	0	1
R A WONG	AFFIRMED	14	6	0	6
R A WONG	REVERSED	4	4	0	0
R A WONG	REMANDED	10	3	2	5
R A WONG	SETTLED/WITHDRAWN	3	13	1	7
R A WONG	OTHER	10	5	3	4
REPUBLIC INDEMNITY	AFFIRMED	3	3	0	1
REPUBLIC INDEMNITY	REVERSED	0	1	0	0
REPUBLIC INDEMNITY	REMANDED	1	1	0	0
REPUBLIC INDEMNITY	SETTLED/WITHDRAWN	4	5	0	2
REPUBLIC INDEMNITY	OTHER	1	4	0	2
S & C CLAIMS SERVICES INC	AFFIRMED	38	33	9	16
S & C CLAIMS SERVICES INC	REVERSED	15	10	0	1
S & C CLAIMS SERVICES INC	REMANDED	12	17	1	15
S & C CLAIMS SERVICES INC	SETTLED/WITHDRAWN	12	19	3	10
S & C CLAIMS SERVICES INC	OTHER	16	64	1	12
SEDGWICK CMS	AFFIRMED	198	188	16	64
SEDGWICK CMS	REVERSED	81	52	4	17
SEDGWICK CMS	REMANDED	107	143	19	95
SEDGWICK CMS	SETTLED/WITHDRAWN	50	206	13	90
SEDGWICK CMS	OTHER	127	186	8	54
SIERRA NEVADA ADMINISTRATORS	AFFIRMED	105	117	3	30
SIERRA NEVADA ADMINISTRATORS	REVERSED	63	20	0	3
SIERRA NEVADA ADMINISTRATORS	REMANDED	71	106	2	52
SIERRA NEVADA ADMINISTRATORS	SETTLED/WITHDRAWN	20	81	2	34
SIERRA NEVADA ADMINISTRATORS	OTHER	72	128	4	40
SOMPO INT'L INSURANCE	AFFIRMED	1	0	0	0
SOMPO INT'L INSURANCE	REMANDED	0	1	0	1
SOMPO INT'L INSURANCE	OTHER	1	0	0	0
STATE FARM FIRE AND CASUALTY CO	AFFIRMED	1	2	0	0
STATE FARM FIRE AND CASUALTY CO	REVERSED	1	0	0	0
STATE FARM FIRE AND CASUALTY CO	REMANDED	2	1	0	1
STATE FARM FIRE AND CASUALTY CO	SETTLED/WITHDRAWN	0	1	0	0
STATE FARM FIRE AND CASUALTY CO	OTHER	1	1	0	0
STATE FARM INSURANCE	AFFIRMED	4	1	0	1

Annual Report of Insurers

Before the Hearing Officer - FY18

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
STATE FARM INSURANCE	REMANDED	1	3	0	4
STATE FARM INSURANCE	SETTLED/WITHDRAWN	1	0	0	1
STATE FARM INSURANCE	OTHER	0	1	0	0
THE HARTFORD	AFFIRMED	36	31	5	16
THE HARTFORD	REVERSED	12	3	0	0
THE HARTFORD	REMANDED	9	28	1	19
THE HARTFORD	SETTLED/WITHDRAWN	8	43	2	15
THE HARTFORD	OTHER	20	40	2	17
TRAVELERS INSURANCE	AFFIRMED	69	64	9	22
TRAVELERS INSURANCE	REVERSED	14	11	2	5
TRAVELERS INSURANCE	REMANDED	44	41	2	19
TRAVELERS INSURANCE	SETTLED/WITHDRAWN	27	93	7	33
TRAVELERS INSURANCE	OTHER	25	55	3	21
TRISTAR RISK MANAGEMENT	AFFIRMED	7	9	0	4
TRISTAR RISK MANAGEMENT	REVERSED	4	1	0	1
TRISTAR RISK MANAGEMENT	REMANDED	7	10	0	1
TRISTAR RISK MANAGEMENT	SETTLED/WITHDRAWN	1	6	0	2
TRISTAR RISK MANAGEMENT	OTHER	2	18	0	12
TRUCK INSURANCE EXCHANGE	REMANDED	0	0	0	1
UNKNOWN	SETTLED/WITHDRAWN	0	0	0	1
UNKNOWN	OTHER	1	0	0	24
US ADMINISTRATION CLAIMS	REMANDED	0	3	0	3
US ADMINISTRATION CLAIMS	SETTLED/WITHDRAWN	0	0	0	1
VICTIMS OF CRIME PROGRAM	AFFIRMED	29	0	0	3
VICTIMS OF CRIME PROGRAM	REVERSED	8	0	0	1
VICTIMS OF CRIME PROGRAM	REMANDED	13	1	0	1
VICTIMS OF CRIME PROGRAM	SETTLED/WITHDRAWN	22	0	0	0
VICTIMS OF CRIME PROGRAM	OTHER	29	2	0	5
WESTERN STATES CONTRACTING	AFFIRMED	3	3	1	4
WESTERN STATES CONTRACTING	REMANDED	1	1	0	1
WORKERS CHOICE	AFFIRMED	3	10	0	2
WORKERS CHOICE	REVERSED	2	0	1	1
WORKERS CHOICE	REMANDED	2	2	0	0
WORKERS CHOICE	SETTLED/WITHDRAWN	1	6	1	3
WORKERS CHOICE	OTHER	2	5	0	1
YORK RISK SERVICES GROUP INC	AFFIRMED	86	83	11	25
YORK RISK SERVICES GROUP INC	REVERSED	26	10	0	4
YORK RISK SERVICES GROUP INC	REMANDED	28	47	6	29
YORK RISK SERVICES GROUP INC	SETTLED/WITHDRAWN	23	58	7	35
YORK RISK SERVICES GROUP INC	OTHER	71	91	7	36
ZURICH	AFFIRMED	72	49	1	18
ZURICH	REVERSED	3	3	0	1

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Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
ZURICH	REMANDED	30	24	6	20
ZURICH	SETTLED/WITHDRAWN	12	31	2	16
ZURICH	OTHER	39	35	0	13

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Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
ADVANTAGE WORKERS COMP INS CO	AFFIRMED	3	2	0	0
ADVANTAGE WORKERS COMP INS CO	REVERSED	1	1	0	1
ADVANTAGE WORKERS COMP INS CO	REMANDED	0	1	0	0
ADVANTAGE WORKERS COMP INS CO	SETTLED/WITHDRAWN	4	9	0	7
ADVANTAGE WORKERS COMP INS CO	OTHER	1	4	0	2
AIG	AFFIRMED	5	13	0	2
AIG	REVERSED	6	6	0	0
AIG	REMANDED	1	1	0	0
AIG	SETTLED/WITHDRAWN	15	24	0	15
AIG	OTHER	1	10	0	3
ALTERNATIVE SERVICE CONCEPTS	AFFIRMED	3	1	0	0
ALTERNATIVE SERVICE CONCEPTS	SETTLED/WITHDRAWN	4	4	0	0
ALTERNATIVE SERVICE CONCEPTS	OTHER	1	1	0	0
AMERICAN CLAIMS MANAGEMENT INC	AFFIRMED	1	15	0	1
AMERICAN CLAIMS MANAGEMENT INC	REVERSED	1	0	0	0
AMERICAN CLAIMS MANAGEMENT INC	REMANDED	1	0	0	0
AMERICAN CLAIMS MANAGEMENT INC	SETTLED/WITHDRAWN	1	2	0	0
AMERICAN MINING INSURANCE CO	AFFIRMED	0	2	1	2
AMERICAN MINING INSURANCE CO	SETTLED/WITHDRAWN	0	3	0	1
AMERICAN MINING INSURANCE CO	OTHER	0	1	1	1
AMTRUST NORTH AMERICA	AFFIRMED	6	3	1	3
AMTRUST NORTH AMERICA	REVERSED	0	0	0	1
AMTRUST NORTH AMERICA	SETTLED/WITHDRAWN	47	79	2	28
AMTRUST NORTH AMERICA	OTHER	18	22	0	6
ARGO GROUP	REVERSED	2	0	0	0
ARGO GROUP	SETTLED/WITHDRAWN	2	4	0	3
ARGONAUT INS CO	AFFIRMED	4	7	0	2
ARGONAUT INS CO	REVERSED	3	5	0	1
ARGONAUT INS CO	SETTLED/WITHDRAWN	13	20	0	7
ARGONAUT INS CO	OTHER	9	11	0	6
ASSOCIATED RISK MANAGEMENT INC	AFFIRMED	15	22	3	3
ASSOCIATED RISK MANAGEMENT INC	REVERSED	6	10	0	3
ASSOCIATED RISK MANAGEMENT INC	REMANDED	0	0	0	1
ASSOCIATED RISK MANAGEMENT INC	SETTLED/WITHDRAWN	75	126	4	64
ASSOCIATED RISK MANAGEMENT INC	OTHER	16	21	2	7
BENCHMARK ADMINISTRATORS	AFFIRMED	3	1	0	0
BENCHMARK ADMINISTRATORS	SETTLED/WITHDRAWN	6	5	0	1
BENCHMARK ADMINISTRATORS	OTHER	0	6	0	0
BERKLEY RISK ADMINISTRATORS LLC	AFFIRMED	2	0	0	1
BERKLEY RISK ADMINISTRATORS LLC	REVERSED	2	0	0	1
BERKLEY RISK ADMINISTRATORS LLC	SETTLED/WITHDRAWN	12	13	0	3
BERKLEY RISK ADMINISTRATORS LLC	OTHER	5	3	0	3

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BERKSHIRE HATHAWAY HOMESTATE	AFFIRMED	3	3	0	3
BERKSHIRE HATHAWAY HOMESTATE	REVERSED	0	1	0	0
BERKSHIRE HATHAWAY HOMESTATE	SETTLED/WITHDRAWN	7	7	0	4
BERKSHIRE HATHAWAY HOMESTATE	OTHER	3	2	0	3
BROADSPIRE SERVICES	AFFIRMED	16	14	0	5
BROADSPIRE SERVICES	REVERSED	8	8	0	17
BROADSPIRE SERVICES	SETTLED/WITHDRAWN	96	67	0	29
BROADSPIRE SERVICES	OTHER	22	17	1	2
CAREWORKS MANAGED CARE SERVICES INC	OTHER	0	1	0	0
CCMSI	AFFIRMED	49	28	5	13
CCMSI	REVERSED	22	17	0	3
CCMSI	REMANDED	5	1	0	0
CCMSI	SETTLED/WITHDRAWN	112	150	6	57
CCMSI	OTHER	18	36	0	10
CERTIFIED VOCATIONAL SERVICES	OTHER	0	0	0	1
CHARTIS INSURANCE	AFFIRMED	0	1	0	0
CHARTIS INSURANCE	SETTLED/WITHDRAWN	0	1	0	0
CHARTIS INSURANCE	OTHER	0	0	0	0
CONSTITUTION STATE SERVICE CO	AFFIRMED	45	29	1	8
CONSTITUTION STATE SERVICE CO	REVERSED	7	4	0	0
CONSTITUTION STATE SERVICE CO	REMANDED	0	4	0	0
CONSTITUTION STATE SERVICE CO	SETTLED/WITHDRAWN	66	58	2	22
CONSTITUTION STATE SERVICE CO	OTHER	40	38	1	6
COPPERPOINT INSURANCE COMPANIES	AFFIRMED	0	0	0	1
COPPERPOINT INSURANCE COMPANIES	SETTLED/WITHDRAWN	0	1	0	0
CORVEL CORPORATION	AFFIRMED	12	14	0	8
CORVEL CORPORATION	REVERSED	7	3	0	1
CORVEL CORPORATION	SETTLED/WITHDRAWN	43	48	2	16
CORVEL CORPORATION	OTHER	11	17	16	1
DAVIES CLAIM SOLUTIONS	AFFIRMED	1	3	1	3
DAVIES CLAIM SOLUTIONS	REVERSED	1	0	0	1
DAVIES CLAIM SOLUTIONS	SETTLED/WITHDRAWN	1	6	0	10
DAVIES CLAIM SOLUTIONS	OTHER	4	1	0	1
EMPLOYERS INSURANCE CO OF NV	AFFIRMED	7	17	2	5
EMPLOYERS INSURANCE CO OF NV	REVERSED	5	5	2	2
EMPLOYERS INSURANCE CO OF NV	REMANDED	5	7	0	4
EMPLOYERS INSURANCE CO OF NV	SETTLED/WITHDRAWN	33	44	3	22
EMPLOYERS INSURANCE CO OF NV	OTHER	15	22	1	7
ENSTAR GROUP	SETTLED/WITHDRAWN	0	0	0	2
ESIS	AFFIRMED	18	4	0	9
ESIS	REVERSED	2	2	0	0
ESIS	SETTLED/WITHDRAWN	37	60	2	25

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ESIS	OTHER	18	10	1	3
FARMERS INSURANCE	SETTLED/WITHDRAWN	0	1	0	0
FARMERS INSURANCE	OTHER	0	1	0	0
FARMERS INSURANCE EXCHANGE	SETTLED/WITHDRAWN	7	6	0	3
FARMERS INSURANCE EXCHANGE	OTHER	1	1	0	0
FIRSTCOMP INSURANCE	AFFIRMED	1	3	0	0
FIRSTCOMP INSURANCE	SETTLED/WITHDRAWN	3	5	0	4
FIRSTCOMP INSURANCE	OTHER	0	1	0	0
FIRSTGROUP AMERICA	SETTLED/WITHDRAWN	0	0	1	0
FOCUS PLUMBING/SUN CITY ELECTRIC	SETTLED/WITHDRAWN	0	1	0	1
GALLAGHER BASSETT SERVICES INC	AFFIRMED	57	45	4	15
GALLAGHER BASSETT SERVICES INC	REVERSED	22	10	0	5
GALLAGHER BASSETT SERVICES INC	REMANDED	1	2	0	1
GALLAGHER BASSETT SERVICES INC	SETTLED/WITHDRAWN	138	158	13	71
GALLAGHER BASSETT SERVICES INC	OTHER	54	57	1	12
HELMSMAN MANAGEMENT SERVICES	AFFIRMED	3	5	0	3
HELMSMAN MANAGEMENT SERVICES	REVERSED	1	2	0	0
HELMSMAN MANAGEMENT SERVICES	SETTLED/WITHDRAWN	10	17	1	3
HELMSMAN MANAGEMENT SERVICES	OTHER	3	8	0	1
HUMAN RESOURCE MANAGEMENT	SETTLED/WITHDRAWN	0	0	0	1
ICW GROUP	AFFIRMED	4	6	0	8
ICW GROUP	REVERSED	0	4	2	0
ICW GROUP	REMANDED	0	1	0	0
ICW GROUP	SETTLED/WITHDRAWN	26	22	0	8
ICW GROUP	OTHER	5	10	0	6
INTERCARE HOLDINGS INSURANCE SERVICES INC	SETTLED/WITHDRAWN	2	1	1	0
LIBERTY MUTUAL	AFFIRMED	11	23	0	5
LIBERTY MUTUAL	REVERSED	5	7	0	0
LIBERTY MUTUAL	SETTLED/WITHDRAWN	44	61	14	28
LIBERTY MUTUAL	OTHER	15	18	0	4
MARKEL SERVICES INCORPORATED	AFFIRMED	7	2	0	2
MARKEL SERVICES INCORPORATED	REVERSED	3	0	0	0
MARKEL SERVICES INCORPORATED	SETTLED/WITHDRAWN	21	25	2	8
MARKEL SERVICES INCORPORATED	OTHER	6	7	0	1
MARRIOTT CLAIMS SERVICES	SETTLED/WITHDRAWN	0	1	0	0
MASTERCORP/OASIS OUTSOURCING	OTHER	1	0	0	0
MATRIX ABSENCE MANAGEMENT	AFFIRMED	1	3	0	2
MATRIX ABSENCE MANAGEMENT	REVERSED	1	0	0	0
MATRIX ABSENCE MANAGEMENT	SETTLED/WITHDRAWN	4	1	1	1
MATRIX ABSENCE MANAGEMENT	OTHER	1	0	0	0
MEADOWBROOK INSURANCE	AFFIRMED	0	2	0	0
MEADOWBROOK INSURANCE	REVERSED	1	1	0	0

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MEADOWBROOK INSURANCE	SETTLED/WITHDRAWN	1	4	0	4
MGM RESORTS INTL RISK MGMT	AFFIRMED	1	0	0	0
MGM RESORTS INTL RISK MGMT	SETTLED/WITHDRAWN	2	1	0	0
MID-CENTURY INSURANCE COMPANY	SETTLED/WITHDRAWN	0	1	0	0
NELSON DAVISON ADMINISTRATORS INC	AFFIRMED	0	3	0	1
NELSON DAVISON ADMINISTRATORS INC	REVERSED	2	2	0	1
NELSON DAVISON ADMINISTRATORS INC	SETTLED/WITHDRAWN	4	8	1	3
NELSON DAVISON ADMINISTRATORS INC	OTHER	0	2	0	0
NEVADA ALTERNATIVE SOLUTIONS	AFFIRMED	3	10	1	7
NEVADA ALTERNATIVE SOLUTIONS	REVERSED	1	4	1	2
NEVADA ALTERNATIVE SOLUTIONS	REMANDED	0	1	0	1
NEVADA ALTERNATIVE SOLUTIONS	SETTLED/WITHDRAWN	17	25	0	12
NEVADA ALTERNATIVE SOLUTIONS	OTHER	5	8	1	2
NEVADA COMPFIRST	SETTLED/WITHDRAWN	1	0	0	0
NEVADA INSURANCE GUARANTY ASSOCIATION	REVERSED	0	0	0	1
NEVADA INSURANCE GUARANTY ASSOCIATION	OTHER	1	2	0	0
NORTH AMERICAN RISK SERVICES	AFFIRMED	1	0	0	1
NORTH AMERICAN RISK SERVICES	SETTLED/WITHDRAWN	0	3	0	0
PATRIOT RISK SERVICES INC	AFFIRMED	1	0	0	0
PATRIOT RISK SERVICES INC	SETTLED/WITHDRAWN	2	3	0	0
PATRIOT RISK SERVICES INC	OTHER	1	0	0	0
PEERLESS INDEMNITY INSURANCE COMPANY	AFFIRMED	2	0	0	0
PRIUM MEDICAL COST MGMT SVCS	SETTLED/WITHDRAWN	2	0	0	2
PRIUM MEDICAL COST MGMT SVCS	OTHER	2	0	0	2
PTSIG	REMANDED	0	0	0	0
R A WONG	AFFIRMED	1	0	0	0
R A WONG	REMANDED	0	1	0	0
R A WONG	SETTLED/WITHDRAWN	10	3	0	3
R A WONG	OTHER	5	2	1	3
REPUBLIC INDEMNITY	REMANDED	1	0	0	0
REPUBLIC INDEMNITY	SETTLED/WITHDRAWN	1	3	0	2
REPUBLIC INDEMNITY	OTHER	1	4	0	0
S & C CLAIMS SERVICES INC	AFFIRMED	6	8	0	9
S & C CLAIMS SERVICES INC	REVERSED	4	0	0	0
S & C CLAIMS SERVICES INC	REMANDED	0	3	0	1
S & C CLAIMS SERVICES INC	SETTLED/WITHDRAWN	19	41	3	12
S & C CLAIMS SERVICES INC	OTHER	8	9	0	1
SEDGWICK CMS	AFFIRMED	54	33	0	26
SEDGWICK CMS	REVERSED	15	17	0	5
SEDGWICK CMS	REMANDED	1	1	0	1
SEDGWICK CMS	SETTLED/WITHDRAWN	194	194	10	106
SEDGWICK CMS	OTHER	82	38	4	38

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SIERRA NEVADA ADMINISTRATORS	AFFIRMED	45	29	1	10
SIERRA NEVADA ADMINISTRATORS	REVERSED	15	18	0	4
SIERRA NEVADA ADMINISTRATORS	REMANDED	4	4	0	1
SIERRA NEVADA ADMINISTRATORS	SETTLED/WITHDRAWN	85	74	2	28
SIERRA NEVADA ADMINISTRATORS	OTHER	30	42	0	11
SOMPO INT'L INSURANCE	AFFIRMED	5	0	0	1
SOMPO INT'L INSURANCE	SETTLED/WITHDRAWN	13	7	0	3
SOMPO INT'L INSURANCE	OTHER	5	1	0	5
SPECIALTY HEALTH MCO	SETTLED/WITHDRAWN	0	0	0	4
STATE FARM FIRE AND CASUALTY CO	AFFIRMED	1	0	0	0
STATE FARM FIRE AND CASUALTY CO	REVERSED	1	1	0	0
STATE FARM FIRE AND CASUALTY CO	SETTLED/WITHDRAWN	2	2	0	0
STATE FARM INSURANCE	SETTLED/WITHDRAWN	1	1	0	0
THE HARTFORD	AFFIRMED	10	9	0	3
THE HARTFORD	REVERSED	2	4	1	1
THE HARTFORD	SETTLED/WITHDRAWN	31	35	1	21
THE HARTFORD	OTHER	23	12	1	12
TRAVELERS INSURANCE	AFFIRMED	16	13	1	3
TRAVELERS INSURANCE	REVERSED	5	6	1	3
TRAVELERS INSURANCE	REMANDED	0	2	0	0
TRAVELERS INSURANCE	SETTLED/WITHDRAWN	32	39	3	8
TRAVELERS INSURANCE	OTHER	15	18	2	4
TRISTAR RISK MANAGEMENT	AFFIRMED	3	6	0	1
TRISTAR RISK MANAGEMENT	REVERSED	3	2	0	1
TRISTAR RISK MANAGEMENT	SETTLED/WITHDRAWN	7	4	0	1
UNKNOWN	SETTLED/WITHDRAWN	1	1	0	0
VICTIMS OF CRIME PROGRAM	AFFIRMED	5	0	0	1
VICTIMS OF CRIME PROGRAM	REVERSED	1	0	0	0
VICTIMS OF CRIME PROGRAM	SETTLED/WITHDRAWN	1	0	0	0
VICTIMS OF CRIME PROGRAM	OTHER	4	1	0	1
WELLCOMP/CAREWORKS MANAGED CARE SVCS INC	SETTLED/WITHDRAWN	3	0	0	3
WELLCOMP/CAREWORKS MANAGED CARE SVCS INC	OTHER	2	0	0	2
WESTERN STATES CONTRACTING	REVERSED	1	1	0	0
WESTERN STATES CONTRACTING	SETTLED/WITHDRAWN	0	0	1	0
WORKERS CHOICE	AFFIRMED	2	0	0	0
WORKERS CHOICE	REVERSED	0	1	0	0
WORKERS CHOICE	SETTLED/WITHDRAWN	2	11	1	8
YORK RISK SERVICES GROUP INC	AFFIRMED	24	15	1	6
YORK RISK SERVICES GROUP INC	REVERSED	6	3	0	2
YORK RISK SERVICES GROUP INC	REMANDED	3	3	0	3
YORK RISK SERVICES GROUP INC	SETTLED/WITHDRAWN	62	72	5	27
YORK RISK SERVICES GROUP INC	OTHER	24	23	2	4

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ZURICH	AFFIRMED	16	10	0	3
ZURICH	REVERSED	3	1	0	2
ZURICH	REMANDED	0	3	0	0
ZURICH	SETTLED/WITHDRAWN	37	31	0	13
ZURICH	OTHER	18	10	0	2